

PUMP REPAIRS



OVERVIEW

Pivotal Pumps provides high-quality pump repair services throughout general industry for any high-energy centrifugal pump. The repairs are conducted by skilled tradespeople utilizing state-of-the-art machine tools and supported by a knowledgeable staff of mechanical engineers.

PROCESS

1. Kickoff Meeting

Pivotal begins every pump repair project with a kickoff meeting. During this meeting, engineers work directly with customers to discuss the failure mode along with any other unique challenges that the customer has experienced with the pump.

2. Engineering

After cleaning, inspecting and having the repair quotation approved, the project is assigned to an engineer who produces manufacturing drawings for new parts, along with work instructions for any parts that are to be repaired.

3. Manufacturing Operations

Everything from the machining of new components, all the way through to painting and assembly is performed in-house, by skilled Pivotal Pumps employees. A small percentage of special processes are subcontracted to qualified vendors.

4. Final Assembly

Final assembly of the pump is performed by experienced mechanical assemblers. We encourage our customers to visit for witnessing of the final re-assembly, and to better develop a partnership between our organizations.

Shipment • Warranty • Continued Support