

AFTERMARKET PARTS

OVERVIEW

Pivotal provides high-quality alternatives to expensive and long lead time OEM replacement parts. Our parts are reverse engineered by experienced engineers to be geometrically and metallurgical identical to OEM parts. We can then supply these parts on an as needed basis, or as a part “kit” stocking program more efficiently and at a lower cost than the OEM.

PROCESS

1. Order Specifications

Pivotal sales professionals will work directly with the customer to determine the correct order quantity, required lead time and material upgrades (if applicable).

2. Part Kits

Customers have the option to purchase a spare part “kit”. Spare part kits include all wear components required to overhaul the pump. Kits can be easily inventoried and replenished in the future on an as needed basis.

3. Manufacturing Operations

Everything from the machining of new components, all the way through to painting and assembly is performed in-house, by skilled Pivotal Pumps employees. A small percentage of special processes are subcontracted to qualified vendors.

4. Quality Control

After the part has been manufactured, it flows into Pivotal's quality control department, where each part is visually inspected and all critical dimensions are measured and documented.

Shipment • Warranty • Continued Support